

PRIVACY POLICY

In compliance with the provisions of the applicable Spanish Data Protection Regulation, the users of this Website (www.lamarinaresort.com) are informed that the personal information of the website's owner is: LA MARINA SUNLIFE, S.L., with headquarters at Avenida de Alegría, s/n La Marina (Alicante) and Tax ID number B-54869474. In turn, through www.lamarinaresort.com are processed, registered and handled the campsites: DEVESA GARDENS, with headquarters at Carretera del Saler, Km. 13, 46012, Valencia and with Tax ID number A-46057600, Aranjuez Camping & Bungalows – Viviana Deckx Ceulements ID number 40431963X (hereafter, jointly referred to as "THE OWNER"). The personal data supplied by the client or the employee is stored only in the website belonging to the resort where they are staying or conducting their activities and therefore this data cannot be accessed by any of the other resorts administrated through the same web address (www.lamarinaresort.com).

This website's aim is to provide, publicly and freely, interested parties with information on the tourist accommodation services offered at the following campsite: LA MARINA CAMPING & RESORT, DEVESA GARDENS y ARANJUEZ CAMPING & BUNGALOWS. All the material contain in this website is processed only in the resort where you are accommodated or where you perform your activity and is protected by copyright law. ©LA MARINA SUNLIFE ©VIVIANA DECKX CEULEMANS, ©DEVESA GARDENS SA, all rights reserved.

The use of the abovementioned website grants the status of USER, and implies the acceptance of all the conditions incorporated in this Legal Notice. The use of the service is limited to when the User is using the website.

The User must read closely the Legal Notice whenever he wishes to use the Website, as the OWNER has the right to make, without needing to provide previous notice, changes and updates to the information contained in this Website, from its configuration and presentation, to its conditions of access.

Industrial and Intellectual Property

The content and information displayed in this website ("the website's information") are the property of LA MARINA SUNLIFE S.L, ©LA MARINA SUNLIFE, ©VIVIANA DECKX CEULEMANS, ©DEVESA GARDENS SA and/or third parties.

If you believe that part of this Website's content affects your intellectual and/or industrial rights, get in touch to ask for its modification or elimination through our email address: mk@lamarinaresort.com.

The content of the services and the Website should not be construed as granting the right to use the brands present in it, without the previous written authorization of the OWNER. In accordance with the provisions of articles 8 and 32.1 of the Law on Intellectual Property, it is expressly prohibited to copy, reproduce, publish or alter any of the Website's content without previous authorisation from the OWNER.

THE OWNER authorises the full or partial reproduction of the texts and content provided in the portal, as long as the following conditions are fulfilled:

- The integrity of the content, documents and graphics is maintained.
- THE OWNER is explicitly cited as their source and origin.
- he intention and purpose of their use are compatible with the activity of the OWNER.
- No commercial use is intended, as their distribution, public communication or

transformation is prohibited. The user commits to respect the Intellectual and Industrial Rights that belong to the OWNER. The user can display the elements of the portal, including printing, copying and storing them in the hard drive of his computer or in any other hardware as long as it does so only for his personal and private use. The user must not delete, change, circumvent or manipulate any protective structures or security system that is installed on the website.

The distribution, modification, transformation, assignment, the making available to the public or any other activity that was not expressly authorised by the owner of the exploitation rights is prohibited. The non-authorised use of the materials and information contained in the Website may involve the violation of the legislation on intellectual and industrial property and other applicable laws.

Use of the Website

The User is obligated to use correctly the Website, in accordance with this Legal Notice, the law, and any other conditions, regulation and instructions in force that may apply. The User undertakes to not employ any mechanisms, software or any other instrument that interferes or may interfere with the proper functioning of our website, and he will not undertake any actions that may cause a disproportionate or undue burden on our infrastructure. Additionally, the User of the website undertakes to not use any robots, "spider crawl" or any other automatic device or manual process to monitor or copy the pages that make up our website without the express approval of an authorised representative of the OWNER (such approval will be deemed granted in case of monitoring activities carried out by standard technology of search engines used by Internet search sites to direct Internet users to our website).

The User will be solely liable vis-à-vis the OWNER or third parties, of any damage or prejudice that may arise if they fail to comply with these conditions.

THE OWNER grants a limited permit, non-exclusive and transferable, for the exclusive personal (private) use of this Website, and for the material contents included in it. This authorisation does not constitute a transfer of the ownership right of the Website, nor of its contents, as the user is subject to the following limitations, by way of example:

• Obligation to retain all the Copyright notices and the property of the OWNER, over all the copies of the website and its contents.



- The reproduction, distribution, transfer, memorisation and modification of the site and its content are strictly prohibited.
- The use of the website for any commercial or profit-related purpose is prohibited.
- Any use of the Website for purposes different than the Website's own is expressly prohibited.

In this respect, the User will not use any of the materials or information included in this Website for illicit purposes or for purposes that are explicitly prohibited by these General Conditions of Use, or from any special conditions that, in his case, shall happen to be contrary to the rights and interests of the OWNER, its members and/or third parties, and must respond to them if he violates or breaches these obligations in any way (including through their introduction or diffusion). The violation of the aforementioned limitations will give the OWNER the right to exercise any legal actions to defends its property rights over the Website.

The Users, and, in general, those persons proposing to establish a hyperlink between their website and the website of the OWNER (hereafter, the "Hyperlink") must fulfil the following conditions:

- No false, inaccurate or incorrect representations may be made concerning the Website of the OWNER, its managers, employees, the webpages of the Site and/or the services supplied through it.
- It will not be insinuated or declared that the OWNER has authorised the Hyperlink or that the OWNER has supervised or in any form engaged the services offered or made available in the website where the Hyperlink is established.
- The Website where the Hyperlink is established will not contain information or content that is illicit, contrary to moral or commonly accepted customs and the public order, and will also not include content that violate the rights of third parties.

THE OWNER will not responsible for the use of or content of the webpages hyperlinked to this Website. The establishment of the Hyperlinks does not imply in any case the existence of a relationship between the OWNER and the owner of the webpage in which the hyperlink was established, nor the acceptance or approval by the OWNER of its contents or services.

The personal information and data that we compile

The personal data refers to any information that pertains to an identified or identifiable individual. An identifiable individual is one that can be identified, directly or indirectly, especially by reference to an identification element, be that a name, an ID number, location data, online ID, or one or more specific factors of the physical, psychological, economic, cultural, academic or social identity of the person.

THE OWNER compiles, stores and process the information (in particular the personal data) derived from the supply of this service. In particularly, the information that is collected and processed is:

The information from our clients that is needed for the supply of our accommodation and spa services.

The data that may be supplied includes: identification and contact information, academic and professional information, and economic information and banking details, necessary for the supply, management and invoicing of our services and for our operational and commercial purposes.

As a consequence of the supply of these services, and for the adequate development of said services, THE OWNER may have access to the personal information and data contained in the files of our company clients. In those cases, THE OWNER will take on the role of the DATA CONTROLLER, engaging to maintain the confidentiality and security of said data, and to process the data exclusively for the purposes delineated by the person responsible for the Processing (the client). In these cases, and in compliance with the laws related to the protection of data, THE OWNER will include, in the corresponding contracts with our clients, employees and supplier, the clauses necessary to ensure compliance with the relevant regulations.

On the other hand, and in any case with the interested party's expressed prior consent and authorisation, THE OWNER can use the contact data of our clients and other users (upon request), to send communications referring to our products and services, as well as any other information that we deem may be of interest.

Furthermore, through our website, we make available various forms through which the user can contact us or ask for punctual information concerning our products and services. In any case, contact and identification data needed to transmit your request will be requested from you. In the same way, through the website, various event may be publicised.

Conversely, internally, THE OWNER compiles, stores and processes the personal data of its employees and suppliers, necessary to maintain the work relationship with them and, in particular, to fulfil purposes such as preparing payroll, managing personnel, preventing occupational risks, fulfilling fiscal obligations and social security, training and professional development, managing timetables and holidays, etc. For these purposes, THE OWNER will collect, throughout the duration of employment, any personal data needed (identification and contact, academic and professional, banking and invoicing), that may also include data that for its very nature implies a special level of protection (as they may relate to union affiliation or the health of the employees), only within the limits authorised by any applicable laws. Within this processing are also included the personal data obtained through resumes or job applications that are sent through the corresponding forms on our website, or in person. In general, this information (that may include, generally, identification, contact, academic and professional data) is stored only during the time needed to deal with the user's request.

Furthermore, our servers, records and other technologies may recompile certain information automatically to help us administrate and protect this data and to help us improve our services, analyse how they are used and to improve the users' experience. In this sense can be considered the cookies used when the users browse our website. The processing of this data will also be subject to the aforementioned considerations on the protection of personal data.

We protect personal information and data

THE OWNER is highly committed to the security of the information that it manages, and to the fulfilment of the legal requirements that apply to it. In this sense, to ensure the confidentiality, availability and integrity of the information that it manages (and in particular, of



personal data), as well as of the systems, networks, applications and databases used for its processing ©LA MARINA SUNLIFE ©VIVIANA DECKX CEULEMANS, ©DEVESA GARDENS SA, all rights reserved:

Periodically, evaluations of the risks associated with the security of the information and the protection of personal data are undertaken to analyse our situation vis-à-vis said risk and defining action plans as a result.

An Information Security and Data Protection Policy has been defined that is mandatory for the different parties involved in the processing of the information.

Access Control Procedures, System and Communication Security, Management of Incidents and Security Breaches and Data Back-up Procedures have been developed.

Actions to build awareness and trainings necessary to ensure compliances with these policies and procedures have been developed.

Furthermore, all employees and collaborators, service suppliers and any other person, natural or legal, that may have access to our information, is required to commit to maintain the confidentiality of the data and information that they have access to, and the necessary legal actions can be taken against them in case of breach.

If, as user or affected party, you detect any security breach or violation or any other vulnerability that may have arisen, THE OWNER puts at the disposal of the affected the email address: info@lamarinaresort.com, through which communications that are considered adequate or necessary to improve the security of our information or systems can be done.

Privacy Policy and Personal Data

Through this Privacy and Personal Data Policy, the OWNER shows its commitment to comply with the regulations and legislations that are derived from the processing of the information needed for the supply of services, and for the use of Information and Communication Technologies. In particular, the OWNER expresses its commitment to

comply with regulations aimed at the protection of personal data. In this sense, they are considered as reference framework, mainly:

- EU Regulation 20016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and the release of this data (GDPR).
- Organic Law on the Protection of Data (LOPD)
- Law 34/2002 of 11 July, for the Information Society and Electronic Commerce Services.

Anonymous browsing through web pages

The website obtains and stores only the following information on the visitors of our website:

- The domain name of the service provider (ISP) and/or IP address that gives access to the network. In this way, we can draw up statistics on the countries and servers that visit our website most frequently.
- Date and time of access to our website. This allows us to determine the hours with the heaviest traffic and make the necessary adjustments to avoid saturation problems during our peak hours.
- The Internet address of the site linking to our website. Thanks to this information, we can identify the effectiveness of the various publicity formats and links that point to our site and encourage better results.
- The number of daily visitors to each section. This number allows us to know the most popular sections and thus increase and improve their content, so that the user to obtain more satisfactory results.

The information obtained is completely anonymous, and under no circumstances can be associated with a concrete and identified user.

Browsing with cookies

Our web page uses cookies, small data files that are generated in the user's computer and that allow us to obtain the following information:

- The date and time of the last visit the user made to our website.
- Security elements involved in controlling access to the restricted areas.

Acceptance of Cookies Policy

La Marina Sunlife SL, Devesa Gardens SA y Viviana Deckx, gives information on the Cookies Policy in the lower part of the Website, and any other tab that is enabled, at the beginning of each session so that you are made aware. The user has the option of prohibiting the generation of cookies, through the selection of the corresponding option in his browser. Nevertheless, the company warns you that the deactivation of these cookies may hinder the proper operation of the page.

- Acceptance of Cookies: this notice will no longer be displayed when you access any page of the portal during the current session.
- Modify the configuration: you can obtain more information on cookies, know the cookie policy of La Marina Sunlife S.L, La Marina Sunlife SL, Devesa Gardens SA y Viviana Deckx and modify the configuration of your browser to restrict or

block cookies from La Marina Sunlife SL, Devesa Gardens SA y Viviana Deckx, at any moment.

• Continue browsing or moving around the scroll bar in which case we consider that you accept the use of Cookies.



Modifying the configuration of cookies

You can restrict, block or remove the cookies of any website, using your browser. In each browser, the procedure is different, the "Help" function will show you how to do so.

- Internet Explorer: windows.microsoft.com/es-xl/internet-explorer/delete- manage-cookies#ie="ie-10"
- FireFox: support.mozilla.org/es/kb/Borrar%20cookies
- Chrome: support.google.com/chrome/answer/95647?hl="es"
- Safari: www.apple.com/es/privacy/use-of-cookies/

Compliance with data protection regulations mentioned above.

In accordance with the current legislation on data protection, as well as in relation to information society and electronic commerce issues, the users accept that personal data provided at the moment of booking are incorporated in files belonging to the OWNER, to:

- Facilitate the supply of the requested service, to correctly identify the users that request personalised services on "lamarinaresort.com"
- Conduct statistical satisfaction studies with clients who have expressed their reservations on "lamarinaresort.com", allowing us to incorporate improvements to the supplied services
- Manage basic administration tasks
- Keep you informed, electronically or through any other means, of any news or services related to the camping sites where you were accommodated, if you so wished in the registration form.

THE OWNER undertakes to comply with all its obligations with regards to the privacy of personal data and its duty to treat them as confidential, and undertakes, for this purpose, the technical, organisational and security measures needed to avoid their modification, loss, non-authorised processing or access, in accordance with what is established in the General Data Protection Regulation and any other applicable legislation.

Any registered user can, at any time, exercise the following rights regarding the processing of personal data:

Right of access: Upon request, you have the right to obtain information on the personal data that concerns you and that are processed by us, as defined by Article 15 of the GDPR. You can send your request by mail or email in the addresses listed below.

Right of rectification: You have the right to ask us to rectify any incorrect personal data that concerns you without undue delay (Article 16 of the GDPR). For this purpose, get in touch using the addresses listed below. Right of erasure. Pursuant to the legal motives defined in Article 17 of the GDPR, you have the right to the immediate erasure ("right to be forgotten") of the personal data that concerns you. These legal motives include: personal data that are no longer needed for the purposes that they were processed, or you withdraw your consent and no other legal motives exist for their processing; the interested party is opposed to the processing (and no legitimate reasons exist for their processing - it does not apply to opposition to processing for direct marketing purposes). To enforce this right, get in touch using the addresses listed below.

Right to limit processing. If the criteria defined in Article 18 are fulfilled, you have the right to limit processing as established in the above-mentioned article of the GDPR. In accordance with this article, you can request to limit processing, in particular if this processing is illegal or if the interested party is refused the erasure of personal data and request the limitation to its use in its place, or if the interested party has opposed processing in accordance with Article 21(1) of the GDPR, provided that our legitimate interest does not prevail over the interest of the interested party. To enforce this right, get in touch using the addresses listed below.

Right to portability of data. It is possible that you have the right to the portability of your data as defined by Article 20 of the GDPR. This means that you have the right to receive the personal data that concerns you and that you have provided us, in a structured format of common use and machine readable, and have the right that these data be transmitted to another collector, such as another service provider. The prerequisite for this right is that the processing is based on your consent or on a contract and is done through automatic means. To enforce this right, get in touch using the addresses listed below.

Right of opposition. You have the right to object at any moment in accordance with Article 21 of the GDPR to the processing of personal data that concern you, based on Article 6(1), point 6f of the GDPR, for reasons related to your specific situation. We will stop the processing of your personal data unless we can demonstrate a legitimate legal basis for processing that prevail over your interest, rights and liberties, or unless the processing is necessary for the establishment, exercise or defence of legal claims. To enforce this right, get in touch using the addresses listed below.

The right to complain to the competent control authorities. If you believe that the processing of your personal data is illegitimate or prohibited, you have the right to file a complaint with the Spanish Data Protection Agency if you have knowledge or believe that an act may involve a breach of the applicable regulations of data protection.

You can, at any time, request access to your personal data, request their rectification or erasure, as well as request the limitation of the processing of your data and their portability when the reasons or circumstances provided in the applicable regulations are given. To this end, you can use the following channels, always attaching a photocopy of your ID or any other document that allows us to prove your identity:



For letters to management:

- For the LA MARINA campsite to: Avenida de la Alegría, s/n, 03194-La Marina (Alicante)
- For the DEVESA GARDENS campsite to: Carretera del Saler, Km. 13, 46012, Valencia
- For the ARANJUEZ CAMPING & BUNGALOWS campsite to: Ctra. Antigua Nacional IV, Km. 46, 28300

By email to:

- For the LA MARINA campsite: info@lamarinaresort.com
- For the DEVESA GARDENS campsite: contacto@devesagardens.com
- For the ARANJUEZ CAMPING & BUNGALOWS campsite: info@campingaranjuez.com

Information to be transferred from the archives of La Marina Sunlife S.L.

As a general rule, at La Marina Sunlife SL, Devesa Gardens SA y Viviana Deckx, we only communicate personal data to third parties, or provide them access to such data, as is necessary to provide adequately the requested services, to comply with any legal, fiscal and corporate obligations, or to develop certain processes or activities of the organization in an outsourced manner (Access to Data by Third Parties). In particular, we carry out communications and information exchanges with banking entities, based on the services provided, to perform the collection and to manage the billing of the services provided, to manage the payment of service providers, or to comply with legal requirements, and fiscal and public duties. Likewise, in compliance with these public duties, communications are made to other administrative bodies, such as Social Security or the Tax Administration. On the other hand, in La Marina Sunlife S.L, Devesa Gardens SA y Viviana Deckx, we conclude agreements, alliances or collaborations with other entities that provide us certain services or that collaborate in the development of certain activities, and these parties are able to have access to the personal data that we manage. This is the case, for example, with tax and labour consultancies that are granted access to the personal data of our employees for payroll management, compliance with public duties, or prevention of occupational risks. In addition, we have certain outsourced services in which we rely for the provision and development of our services. This pertains mainly to our external hosting services (housing) or web hosting (hosting). For the provision of these services, corresponding external processing contracts have been signed, ensuring compliance with the requirements of any applicable regulations. La Marina Sunlife SL, Devesa Gardens SA y Viviana Deckx, assures you that no international data transfers are required.

Time limit for the storage of information

As a general rule, at La Marina Sunlife SL, Devesa Gardens SA y Viviana Deckx, we only keep personal information and data for the time necessary to comply with the purpose for which the data were obtained, as well as to address possible claims or liabilities that arise as a result of the processing of the data. In general, once the provision of the service is completed, the data is blocked and no data is processed, although they are kept at the disposal of Public Administrations, Judges and Courts, for the attention of possible responsibilities arising from the processing, during the period in which they were provided, after which they must be cancelled. On the other hand, to determine the data retention periods, La Marina Sunlife SL, Devesa Gardens SA y Viviana Deckx, takes into consideration local laws, contractual obligations and the expectations and requirements of our customers. When we no longer need personal information, we delete or destroy it safely.

Applicable law and jurisdiction

The provisions of Spanish law shall govern the resolution of conflicts, controversies or claims that may arise from the web services to which this privacy policy refers. Marina Sunlife S.L, Devesa Gardens SA y Viviana Deckx, will be submitted to the Judges, Courts and jurisprudence of the city placed in unless otherwise agreed with the consumer / user.





